



**PROJECTS**   
Site coordination services



# Disconnections

**How much time have you spent on the phone, writing letters or sending emails to try and arrange the disconnection of gas and electric supplies?**

**Are you fed up with being passed from pillar to post by suppliers, meter operators or the gas and electric network operators?**

Since deregulation, the number of operators in the market has risen dramatically. The business of the traditional gas and electric companies, who used to own, operate and supply everything has gone and now there are a numerous combination of asset owners and energy suppliers.

Knowing how each of these operate, who owns what and the processes to follow are all key to working through this minefield.

That's why, in conjunction with the other services we offer, we know how to deal with the utilities and make your life easier.

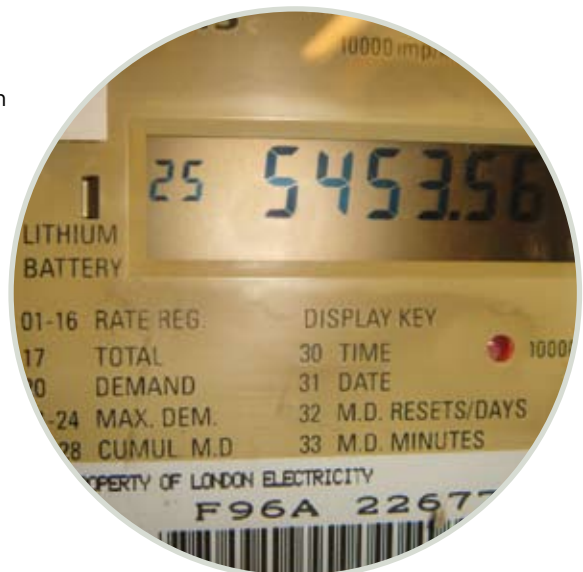


## Our methods:

- Identify the asset owners
- Obtain MPAN's and MPRN's meter reference numbers
- Carry out site visits to identify location of primary meters and take readings
- Obtain quotations for removal of meters
- Obtain quotations for disconnections of services
- Obtain quotations for removal of other plant such as sub-stations and governors
- Track payments
- Programme works and obtain meter removal date
- Obtain service termination dates
- Obtain disconnection / completion certificates for H&S files

From single dwellings to multi occupancy residential buildings, whole estates and commercial supplies let us take the hassle of dealing with utilities from you.

We cannot promise miracles or short circuit the processes but we offer one point of contact, a friendly voice at the end of the phone and our best endeavors to meet your deadlines.





## Utility Project Support

**Have utility companies been letting you down with mains, services and meter installations? Fed up with utilities not communicating effectively with your site personnel? These are common themes we hear all the time.**

**At Premier Energy we have been liaising with utility companies since 1995 and know how frustrating it can be. We also know that problems do not always lie with the utility company's own processes.**

Ensuring quotes do not go out of date, payments are made, construction programmes are communicated and processes are followed are all areas where clients can help.

Whilst you may not wish to take advantage of our full service, we can at least track progress of the utility installation process for you.

This will free up your resources to concentrate on other important issues without having to waste precious time wondering if the Utilities are doing anything.



### **Premier Energy can:**

- Track and confirm utility quotation payments
- Receive cheques and forward for payment
- Confirm receipt of payments by utility company
- Obtain MPAN and MPRN numbers
- Nominate electric and gas suppliers
- Arrange gas and electric meter installation
- Provide progress reports
- Advise site personnel of dates for utility attendance
- Liaise with site personnel, by phone, to resolve issues
- Liaise with utilities, by phone, to resolve issues
- Track legal issues such as easements, wayleaves





## Utility Project Support

Changes to client's staff, both in the office and on-site, can lead to essential elements of infrastructure procurement being missed.

This is where Premier Energy can help. Our Utility Project Support can complement your own processes to deliver projects ontime.

### Premier Energy can also:

- Offer one point of contact for site staff
- Arrange and chair pre-start site meeting
- Establish direct contacts with utility teams
- Confirm who is doing what i.e. excavations, backfill, reinstatement
- Deal with any technical queries
- Provide additional technical support to your staff
- Meet with site staff and utility companies during installation
- Manage variations to utility proposals
- Review duct installations
- Check quality of installation prior to utilities site work
- Resolve disputes between parties
- Help meet the development programme
- Review utilities "point of connection" progress

This support can either complement your own on-site management of the utility installation and together we can ensure your projects are kept on track with regard to mains, service and meter installations

Whilst we can never guarantee that utility companies won't let you down, we can at least ensure that if they do, we work with them to minimise any impacts and get them back on-track. It will be our hair that's going grey, not yours.



Call us today and see what we can do for you!

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